

# 396

## Route Guide & Hazard Awareness

**ILFORD BROADWAY - GANTS HILL - VALENTINES PARK  
NEWBURY PARK STATION - KING GEORGE HOSPITAL**



Photo | Kristian Lake



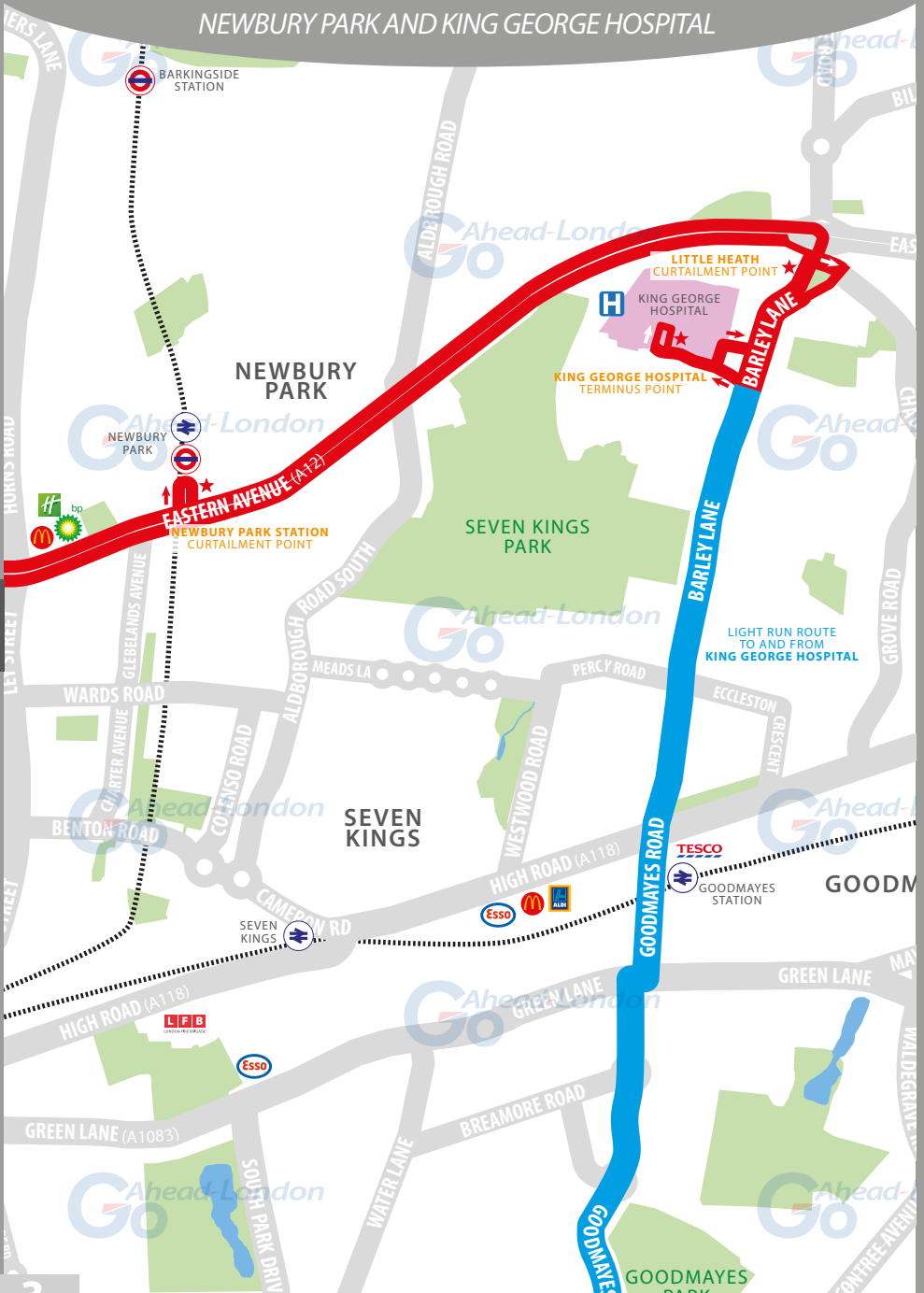
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# ROUTE 396 MAP

NEWBURY PARK AND KING GEORGE HOSPITAL






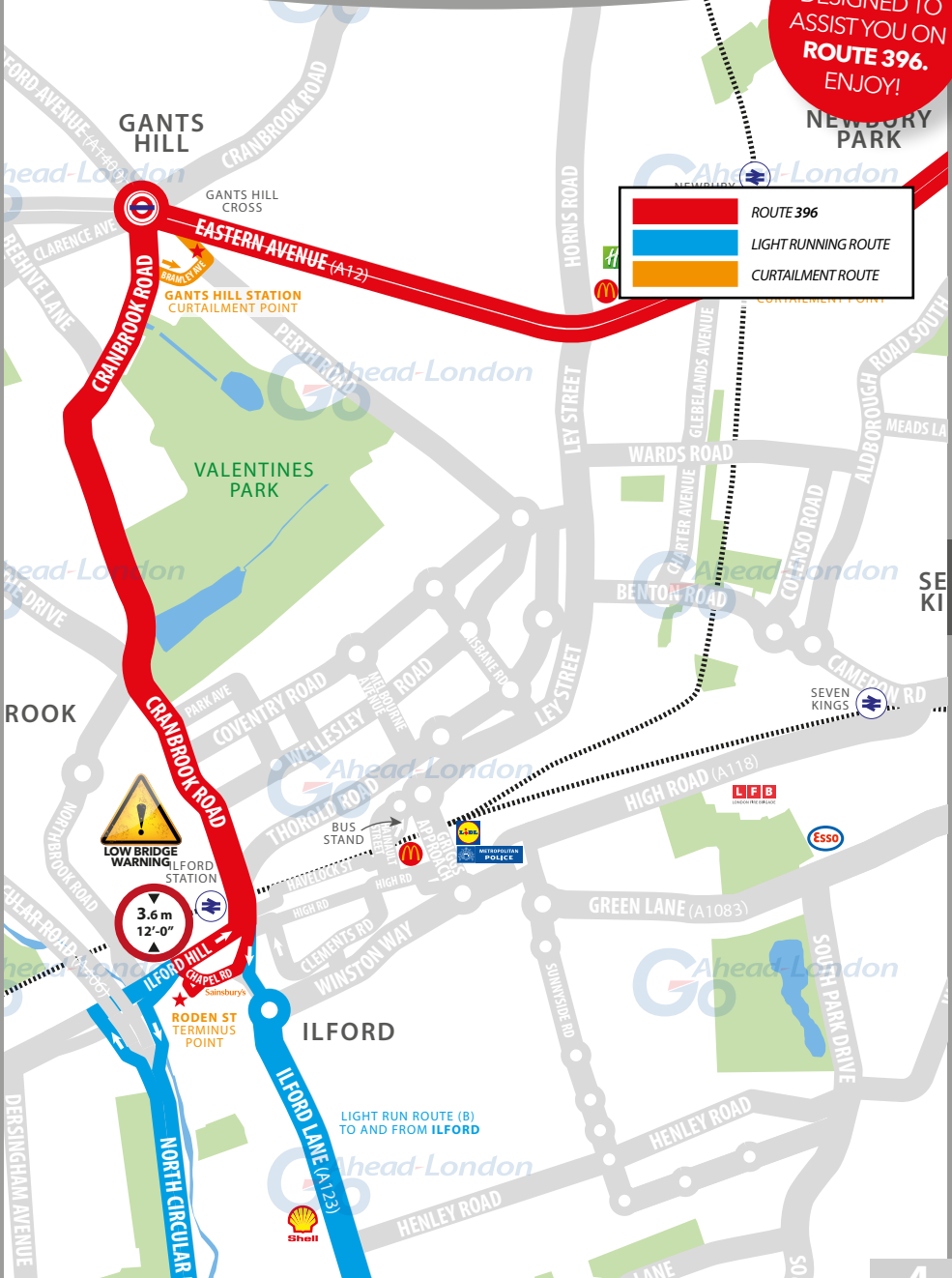
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# ROUTE 396 MAP

## ILFORD BROADWAY AND NEWBURY PARK

THIS GUIDE IS  
DESIGNED TO  
ASSIST YOU ON  
**ROUTE 396.**  
ENJOY!

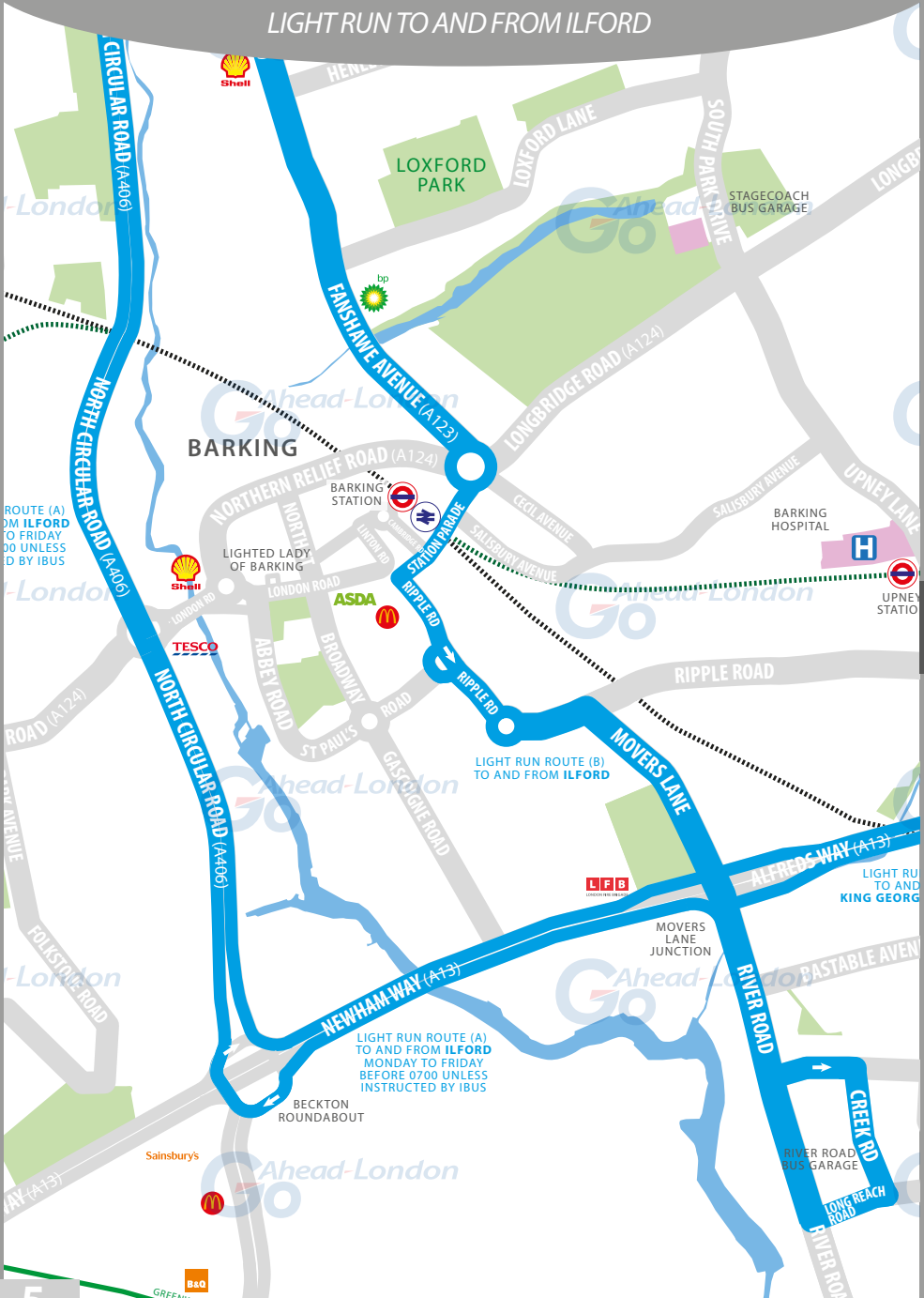
	ROUTE 396
	LIGHT RUNNING ROUTE
	CURTAILMENT ROUTE



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# ROUTE 396 MAP

LIGHT RUN TO AND FROM ILFORD



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# ROUTE 396 MAP

LIGHT RUN TO AND FROM GOODMAYES



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# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO AND FROM ILFORD BROADWAY (A)

**Note.** Please use the A13 and North Circular Road (A406) to and from Ilford between Monday to Friday before 0700 only, unless instructed by iBus. (See map).

## TO ILFORD BROADWAY RODEN STREET (B)

- From **River Road garage**, continue ahead on River Road (*northbound*)
- At traffic light, continue ahead onto Movers Lane (*over A13 by-pass*)
- At junction, turn left onto Ripple Road **A123**
- At roundabout, take 2nd exit onto Ripple Road
- Follow road left onto St Pauls Road
- Follow road right onto St Pauls Road and onto Axe Street (*one-way system*)
- Turn left onto Ripple Road
- Follow road to the right onto Station Parade (*past Barking Station on left*)
- Continue ahead onto Longbridge Road
- At roundabout, take 2nd exit onto Fanshawe Avenue (*towards Ilford*) **A123**
- Continue ahead onto Ilford Lane **A123**
- At roundabout, take 1st exit onto Winston Way **A118**
- Follow road to the left onto Chapel Road to **stand**

## FROM ILFORD BROADWAY RODEN STREET (B)

- At **stand**, continue ahead on lay-by and turn left onto Roden Street
- At junction, turn left onto Chapel Road (*one-way system*) **A118**
- Turn right onto Ilford Hill **A118**
- Keep right and follow road left onto Chapel Road and onto Winston Way **A118**
- At roundabout, take 2nd exit onto Ilford Lane **A123**
- Continue ahead onto Fanshawe Avenue (*towards Barking*) **A123**
- At roundabout, take 3rd exit onto Longbridge Road
- Continue ahead onto Station Parade (*past Barking Station on right*)
- Follow road to the left onto Ripple Road
- At roundabout, take 1st exit onto Ripple Road
- Turn right onto Movers Lane
- At traffic light, continue ahead onto Movers Lane (*over A13 by-pass*)
- Continue ahead onto River Road to **River Road garage**



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO KING GEORGE HOSPITAL

- From **River Road garage**, continue ahead on River Road (*northbound*)
- At traffic light, turn right onto Alfreds Way (*keep left towards A1153*) **A13**
- Use slip road towards Romford (*Shell petrol station on the left*)
- At Lodge Avenue Junction (*one-way system*), take 2nd exit onto Lodge Ave **A1153**
- At roundabout, take 1st exit onto Lodge Avenue
- At traffic light, turn left onto Longbridge Road **A124**
- Turn right onto Goodmayes Lane **B177**
- At traffic light, turn right onto Green Lane **A1083**
- At traffic light, turn left onto Goodmayes Road (*Goodmayes station on right*) **B177**
- At traffic light, continue ahead onto Barley Lane **B177**
- Turn left onto private road in King George Hospital grounds
- Follow road right on private road and set down at bus stop A
- Follow road right to **stand** (on right, opposite bus stop AA)

## FROM KING GEORGE HOSPITAL

- From **stand**, pick up at bus stop AA (*go around the one-way system if needed*).
- Pick up at bus stop AA and continue ahead
- Turn left onto private road and follow road to exit onto Barley Lane
- At junction, turn right onto Barley Lane **B177**
- At traffic light, continue ahead onto Goodmayes Road **B177**
- At traffic light, turn right onto Green Lane **A1083**
- At traffic light, turn left onto Goodmayes Lane **B177**
- Turn left onto Longbridge Road **A124**
- At traffic light, turn right onto Lodge Avenue (*Lidl on the left*)
- At roundabout, take 2nd exit onto Lodge Ave **A1153**
- At Lodge Avenue Junction (*one-way system*), take 2nd exit onto Ripple Road
- Join Alfreds Way by-pass **A13**
- Turn left onto River Road to **River Road garage**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER  
DIVERT OFF  
LINE-OF-ROUTE  
UNLESS ADVISED  
BY IBUS

## TO KING GEORGE HOSPITAL

- At **stand**, continue ahead on lay-by and turn left onto Roden Street
- At junction, turn left onto Chapel Road (*one-way system*) **A118**
- Turn right onto Ilford Hill **A118**
- Keep left and follow road left onto Cranbrook Road **A123**
- Continue ahead on Cranbrook Road (*Valentines Park on right*) **A123**
- At Gants Hill roundabout, take 5th exit onto Eastern Avenue **A12**
- Continue ahead on Eastern Avenue to Newbury Park station **A12**
- Turn left onto Newbury Park station forecourt and serve stop
- Exit Newbury Park station forecourt and turn left onto Eastern Avenue **A12**
- At Barley Lane junction, turn right onto Barley Lane **B177**
- Turn left onto Chadwell Heath Lane
- At Little Heath green, turn right onto Little Heath
- At junction, turn right onto Little Heath
- At junction, turn left onto Barley Lane **B177**
- Turn right onto private road in King George Hospital grounds
- Follow road right on private road to **stand**

## TO ILFORD BROADWAY RODEN STREET

- At **stand**, continue ahead and turn immediate right
- Turn right onto private road and serve Bus Stop.
- Turn left onto private road and follow road to exit onto Barley Lane
- Turn left onto Barley Lane and continue ahead (*Little Heath on right*) **B177**
- At traffic light, take slip road on left to join Eastern Avenue **A12**
- Continue ahead on Eastern Avenue to Gants Hill roundabout **A12**
- At Gants Hill roundabout, take 1st exit onto Cranbrook Road **A123**
- Continue ahead on Cranbrook Road (*Valentines Park on left*) **A123**
- At traffic light, continue ahead onto Chapel Road (*one-way system*) **A118**
- Keep right and turn right onto Chapel Road (*one-way system*) **A118**
- Follow the road to the right and turn left into Sainsbury's bus lay-by to **stand**



KING GEORGE AVE  
CLEARANCE HEIGHT

BUSES MUST NOT BE USED ON  
THIS ROAD

North of Eastern Avenue in Newbury Park.

# ILFORD BROADWAY

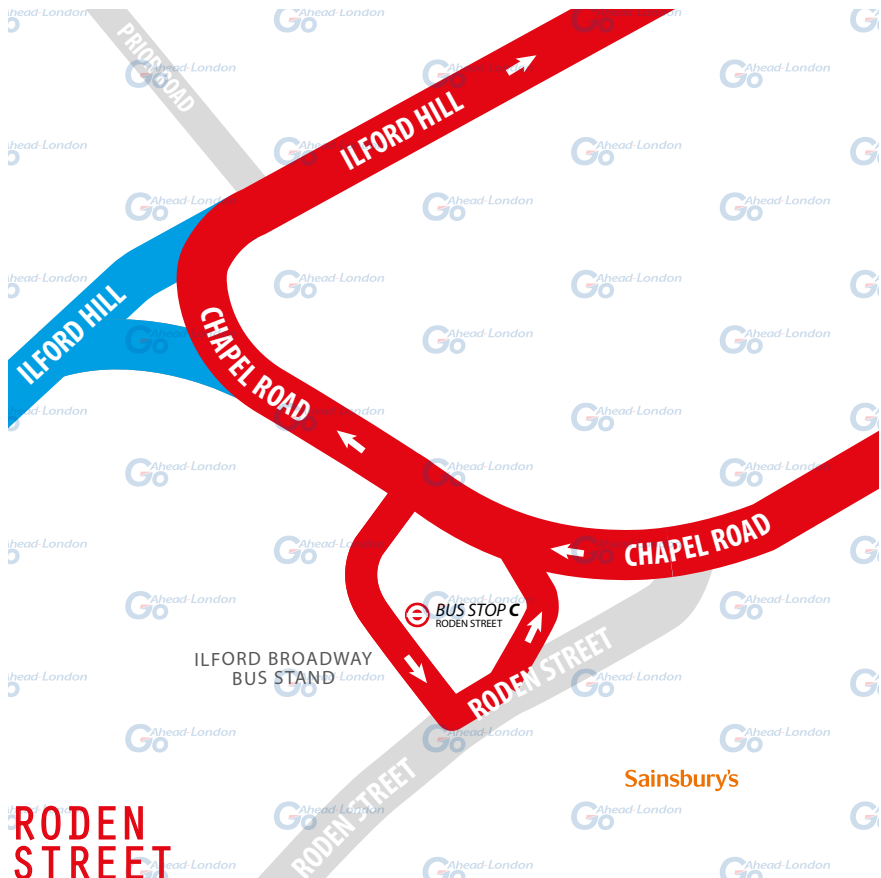
TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From King George Hospital.** Proceed from Sainsbury's Bus Lay-By direct to stand. Set down on Sainsbury's Bus Lay-by at **BUS STOP C**.

**Towards King George Hospital.** Depart to Sainsbury's Bus Lay-By. Pick up on Sainsbury's Bus Lay-By at **BUS STOP C**.

Private stand for five buses in bus parking area at junction of Chapel Road and Roden Street in 2 sections. Passengers must be dropped off at **BUS STOP C** and not the stand. **Blind display: ILFORD BROADWAY.**



RODEN  
STREET

# GANTS HILL STATION

CURTAILMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

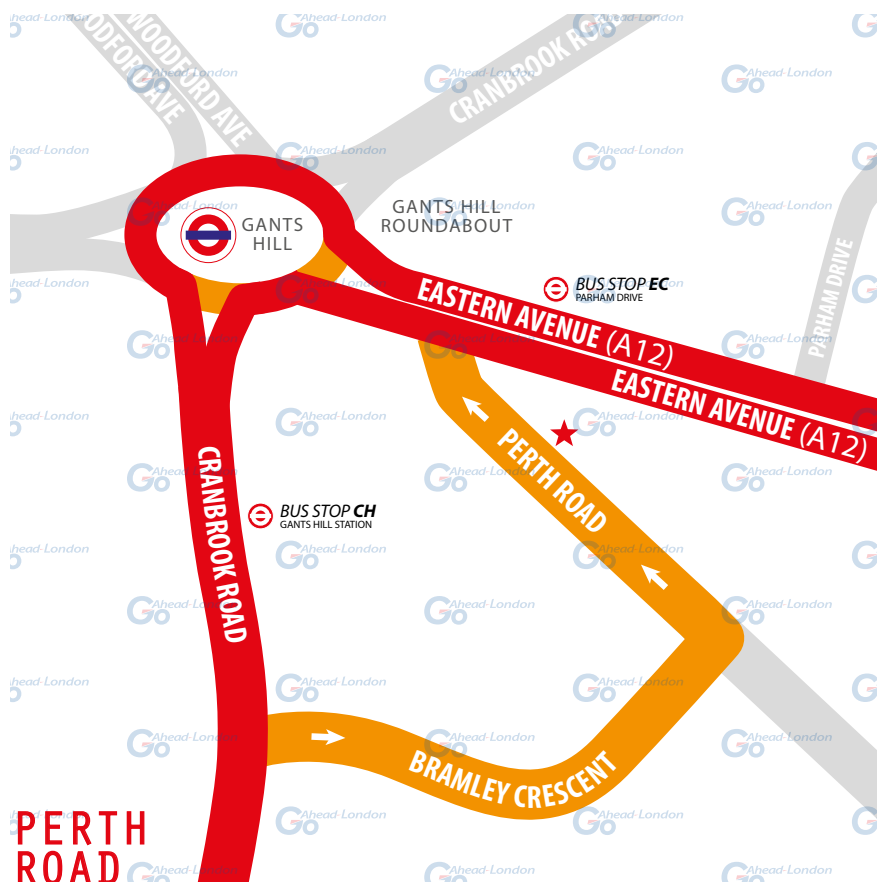
**From King George Hospital.** Proceed from Cranbrook Road via Bramley Crescent and Perth Road to stand.

Set down on Cranbrook Road at **BUS STOP CH**.

**Towards King George Hospital.** Depart via Perth Road, Eastern Avenue and Gants Hill Cross to Eastern Avenue. Pick up on Eastern Avenue at **BUS STOP EC**.

Public stand for two buses on north side (offside) of Perth Road.

**Blind display:** **GANTS HILL**.



# NEWBURY PARK

## CURTALMENT POINT

PLEASE CHECK  
TRIP NUMBER  
ON ETM BEFORE  
DEPARTING

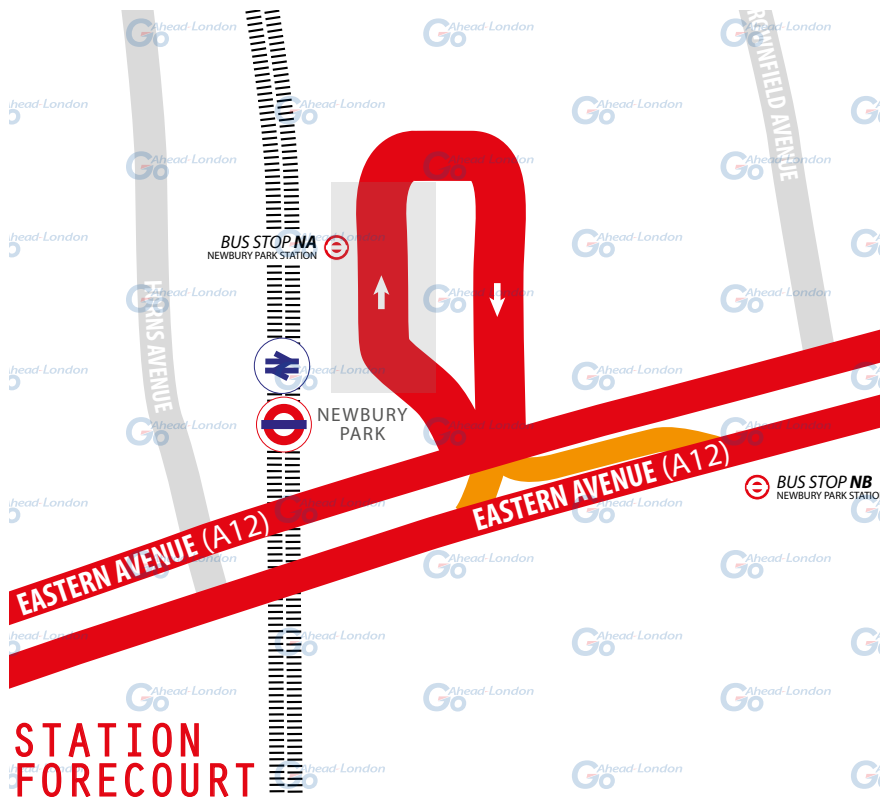
**From Ilford.** Proceed from Newbury Park Station Forecourt direct to stand. Set down in Newbury Park Station Forecourt at **BUS STOP NA**.

**Towards Ilford.** Depart via Newbury Park Station Forecourt to Eastern Avenue. Pick up on Eastern Avenue at **BUS STOP NK**.

**From King George Hospital.** Proceed from Eastern Avenue via Newbury Park Station Forecourt to stand. Set down on Eastern Avenue at **BUS STOP NB**.

**Towards King George Hospital.** Depart to Newbury Park Station Forecourt. Pick up on Newbury Park Station Forecourt at **BUS STOP NA**.

Private stand on west side of Newbury Park LUL Station forecourt. Buses to stand on the offside under canopy. **Blind display: NEWBURY PARK.**



# LITTLE HEATH

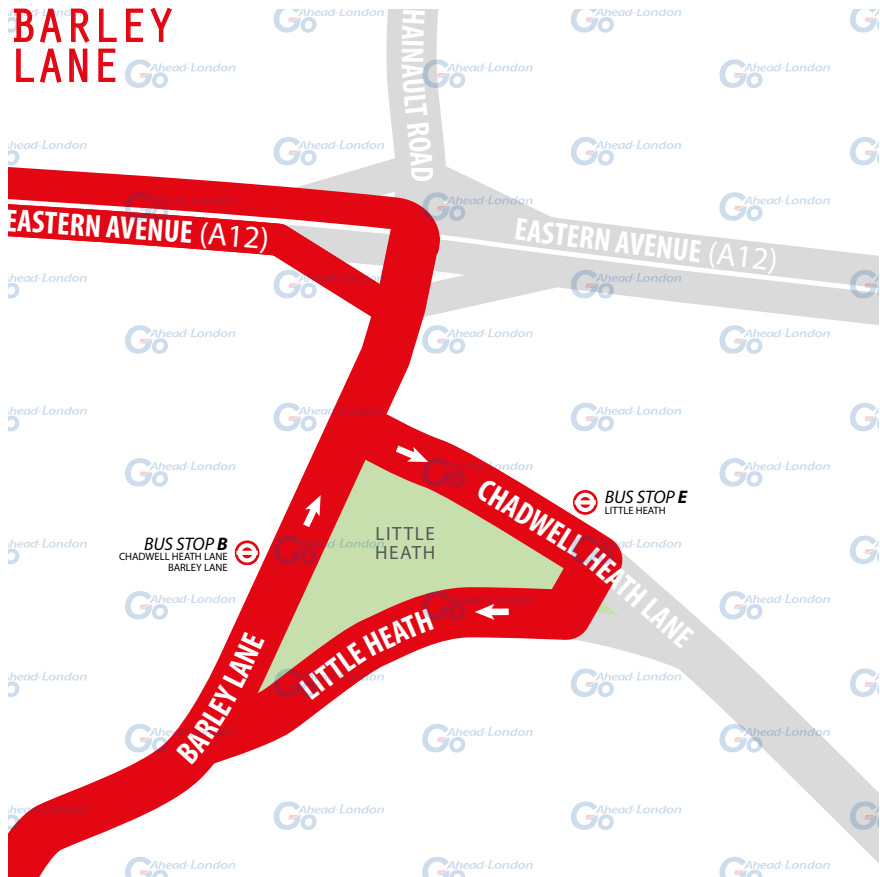
## CURTALMENT POINT

PLEASE CHECK  
TRIP NUMBER  
ON ETM BEFORE  
DEPARTING

**From Ilford.** Proceed from Chadwell Heath Lane via Little Heath and Barley Lane to stand. Set down in Chadwell Heath Lane at **BUS STOP E**.

**Towards Ilford.** Depart to Barley Lane.  
Pick up on Barley Lane at **BUS STOP B**.

Public stand for one bus in bay on west side of Barley Lane on the west side of The Green. **Blind display: LITTLE HEATH.**



# KING GEORGE HOSPITAL

TERMINUS POINT

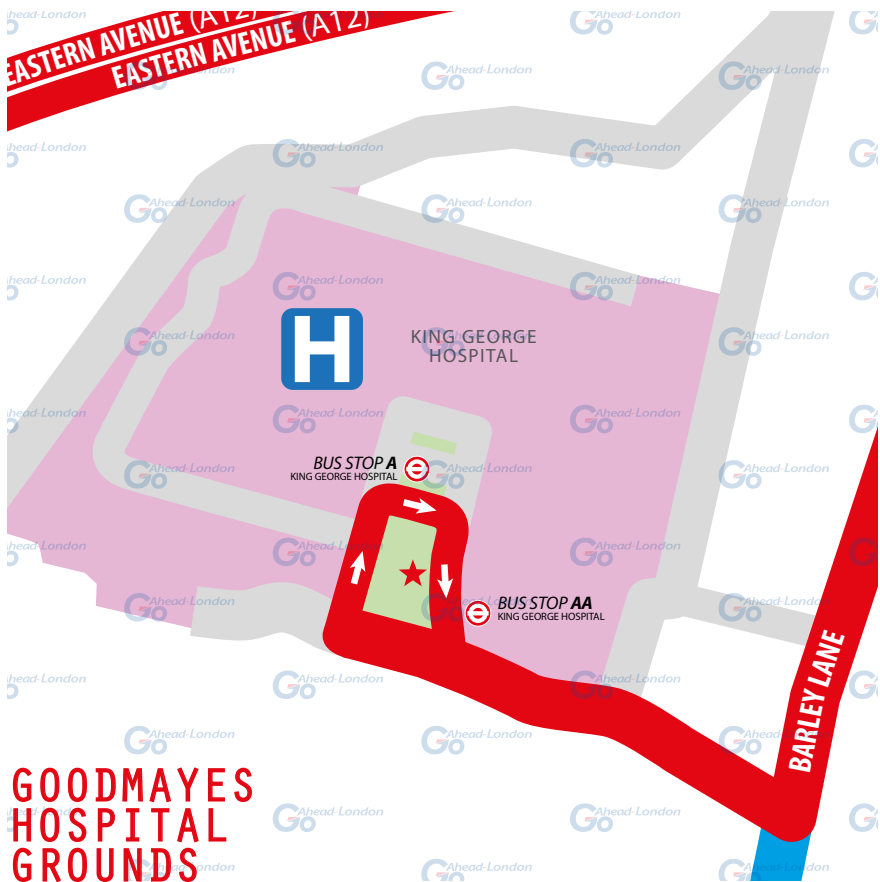
SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Ilford.** Proceed from Private Road In Goodmayes Hospital Grounds direct to stand. Set down in Private Road in Goodmayes Hospital Grounds at **BUS STOP A**.

**Towards Ilford.** Depart to Private Road In Goodmayes Hospital Grounds. Pick up on Private Road in Goodmayes Hospital Grounds at **BUS STOP AA**.

Private stand for one bus inside hospital grounds on east side of green.

**Blind display:** *KING GEORGE HOSPITAL*.



**GOODMAYES  
HOSPITAL  
GROUNDS**

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **BUS STOP AND STAND | RODEN STREET**

Risk of collision with other buses parked on the offside of stand and nearside of stand. Care and caution when entering and leaving as pedestrians will be crossing from both directions on bus stand. Buses must be switched off to stop noise pollution for residents. Wear hi-vis when walking around bus stand. 10 mph or below to reduce risk of collision with other vehicles and pedestrians.

## **RISK OF COLLISION | RODEN STREET**

Risk of collision with other vehicles and pedestrians when turning left due to oncoming vehicles, crossing over two lanes to position vehicle in correct lane for Ilford Hill. Take care and caution when exiting Roden Street stand as vehicles will be approaching from the offside. Regular mirror checks required.

## **BUSY SHOPPING AREA | CHAPEL ROAD/ILFORD HILL**

Including station and high street, large number of pedestrian movements. Busy bus stops. Crossrail currently under construction. Care and caution. When closing doors, ensure it is clear before moving off. Good all round observation required,

## **RISK OF COLLISION | CRANBROOK ROAD/BEEHIVE LANE**

Risk of collision with other vehicles and pedestrians when moving off from bus stop. Crossing over one lane to position vehicle in correct lane for Gants Hill roundabout. Plan ahead and move off when safe to do so. Make good use of the offside mirror. Trees, narrow junction. Report any low tree branches to NMCC, inform APM. Straddle both lanes as crossing this junction to avoid collision.

## **RISK OF COLLISION | GANTS HILL ROUNDABOUT**

Pedestrians and vehicles in built up area. Traffic lights at every junction. Stay in correct lane at all times and take care and caution when straddling/manoeuvring between lanes on approach to fourth exit on A12. Good use of mirrors.

## **RISK OF COLLISION | EASTERN AVENUE A12**

Risk of collision with other vehicles on dual carriageway. 40 mph speed limit. Care and caution before moving off from bus stop bay making good use of the offside mirror, moving off only when it is safe to do so. Use arm signals when necessary.

## **LOW BRIDGE 14'0" | KING GEORGE AVE OFF LINE OF ROUTE**

Only use authorised diversions. Stop and call for help if you are unsure.



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **RISK OF COLLISION | NEWBURY PARK STATION**

Risk of collision with pedestrians and vehicles. Bus stops are busy due to station, local taxi business, public car park, coaches pick up and drop off point. Location adheres to a one-way system. **Only served going towards King George Hospital.** Drivers advise to take care and caution when entering and exiting location. Good all-round observation needed at all times

## **RISK OF COLLISION | EASTERN AVE/BAWDSEY AVE A12**

Risk of collision with other vehicles on dual carriageway. 40 mph speed limit. Caution before moving off from bus stop bay, making good use of the offside mirror and moving off only when it is safe to do so. At Bawdsey Ave when moving off and proceeding from bus stop, plan ahead and only when it is safe to do so, enter right lane of dual carriage way to position for right turn on junction.

## **VERY BUSY JUNCTION | EASTERN AVENUE/BARLEY LANE**

Bell bollard, trees. Take care and caution, use appropriate speed and good use of mirrors. Driver advised to straddle lanes when safe to do so before turning left due to a bell shaped bollard on junction of Eastern Avenue in the direction heading towards Ilford. Report any low tree branches to NMCC, inform APM.

## **TIGHT LEFT TURN | BARLEY LANE/CHADWELL HEATH LANE**

Take care and caution, to use appropriate speed and good use of mirrors. Report any low tree branches to NMCC, inform APM. 20 mph limit must be adhered to.

## **RIGHT TURN | CHADWELL HEATH LANE/LITTLE HEATH**

Right turn into Little Heath. Risk of collision with pedestrians, vehicles and parked vehicles. College. Use appropriate speed and use mirrors constantly. Driver to contact Code Blue and iBus Controller if unable to proceed safely due to oncoming traffic. Further care required during term times, pedestrians wondering around potentially on their mobile phones and not paying attention.

## **PEDESTRIAN MOVEMENTS | KING GEORGE HOSPITAL**

Volume of traffic in and out of car parks and emergency vehicles especially ambulances. Trees on stand, bus stop post at first stop. Extreme care and caution required in hospital area speed limit not to exceed 5 mph. Do not drive on the grass on the bus stand, potential for vehicle to get stuck. Care and caution as pulling off stand to serve first stop, risk of mirror collision.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

HYBRID BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

THINK FIRST AND



# OTHER INFORMATION

## CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### ROUTE 396 | CURTAILMENT ABBREVIATIONS:

<b>IRS</b>	Ilford Broadway	<b>GHS</b>	Gants Hill Station
<b>NPK</b>	Newbury Park	<b>LH</b>	Little Heath
<b>KGH</b>	King George Hospital		

### FACILITIES | THROUGHOUT THE ROUTE

**Ilford Broadway (stand).** Sainsbury's toilet facilities available:

Mon-Sat: 0800-2000 and Sun: 1000-1600.

**King George Hospital (stand).** Hospital toilet facilities available between 0800 and 2100 throughout the week.

If you urgently need to use a facility, please inform iBus immediately.

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. **You should not use the radio whilst the vehicle is in motion.**

CODE  
GREEN

Call your garage for non-emergency, mechanical defects, help or advice

CODE  
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE  
RED

Call CentreComm for emergency services, passenger injury or assault